Event Policies

Accident Reporting
Accidents occurring during an event must be immediately reported to the staff member in charge.

Alcoholic Beverage Service
- All alcoholic beverage services shall be provided by the Museum’s fully licensed exclusive caterer, Constellation Culinary.
- Red wine will not be served inside the Museum.

Audiovisual Equipment and Production Services
- The Museum has an ample supply of audiovisual equipment.
- Everlast Productions is the exclusive outside provider of audiovisual and production services.

Booking Procedure
- Please contact the Sales Department to check availability of your preferred event date.
- A tentative hold may be placed on a date for up to thirty (30) business days. If an agreement is not entered into within thirty (30) business days of the initial hold date, the date will be automatically released. Once an agreement is issued, the signed agreement and deposit will be due within three (3) business days.

Cancellations
- Cancellation fees are based upon the date the Museum receives the cancellation request and are as follows:
  - Request received 181 business days or more prior to the scheduled Event Date: 25% of Rental Fee
  - Request received 180 to 91 business days prior to the scheduled Event Date: 50% of Rental Fee
  - Request received 90 to 31 business days prior to the scheduled Event Date: 75% of Rental Fee
  - Request received less than 30 business days prior to the scheduled Event Date: 100% of Rental Fee

Catering
- The Museum has an exclusive catering contractor, Constellation Culinary.
- Food and beverages are not permitted in the gallery spaces.
- Red wine cannot be served inside the Museum.

Decorations/Floral
- All décor plans need to be approved by the Museum’s Sales Department. Plans should be submitted in writing for approval no later than ten (10) business days prior to the event.
- Décor elements must not endanger the artwork nor the building.
- Balloons are not permitted to be used as part of event décor or any other purpose.
- Care must be taken to ensure live plant and flower arrangements are insect-free.
- Decorations, including floral arrangements, are not permitted in the gallery spaces when exhibits are on display.
- All decorations are to be in accordance with Fire Department regulations and shall be approved by the Museum in advance.
- Open flames are not permitted at the Museum.
- Décor and florals are to be removed immediately following the event unless other arrangements are expressly made in writing.

Deliveries
Arrangement for event deliveries must be coordinated with the Sales Department. A schedule of deliveries should be provided to the Sales Department ten (10) business days prior to the event.
Deposits and Payments

- The deposit will be one-hundred percent (100%) of the rental fee and payment is due within three (3) days of signing the rental agreement, unless otherwise agreed to in writing. The payment of additional expenses (audiovisual services, additional security, tours, etc.) is due ten (10) days prior to the Event.
- Payment can be made by cash, wire transfer or credit card, and credit card information is required upon signing an agreement (regardless of payment choice). Checks will be accepted at the Museum’s discretion.

Dressing Rooms/Green Rooms

Dressing Rooms/Green Rooms can be made available for an additional fee.

Entertainment

- All municipal and county sound ordinances must be obeyed.
- Reasonable sound limits must be maintained within the Museum building and is subject to the Museum’s approval.

Event Start and Ending Times

- Set-up can start as early as 3:00 pm on the East Portico. Set-up in all other event spaces cannot happen until 6:00 pm. Outdoor seating at Verde restaurant shall remain in place until closing at 6:00 pm.
- Daytime events must end by 4:00 pm.
- Evening events can start as early as 7:00 pm.
- Due to local ordinances, Museum cannot guarantee outdoor music after 11:00 pm.
- Events ending after 12:00 am may be subject to additional hourly fees.

Event Rental Fees

- The rental fees include use of the agreed upon location in the Museum for up to a five (5) hour period, uniformed security personnel, basic utilities, housekeeping and a facility representative.
- Events can be extended past five (5) hours for a prorated rental fee.
- Events that are extended the night of the event will be subject to additional fees.
- Audiovisual equipment, technical labor, food, beverage, and additional service staff are not included in rental fees.

Gallery Access

We encourage you to include a visit of the galleries during your event. There is a rate of $3,000 per hour to open the galleries when the Museum is closed to the public, and galleries must close at 9:00 pm. Docent-led tours can be provided for an additional $600 per 20 guests.

Museum Buyouts can include gallery access until 9:00 pm.

Insurance

Liability insurance documentation is required and can be provided by the museum for a fee.

Logistical Plans

The Sales Department must review all logistical plans including deliveries times ten (10) business days prior to the event.

No Liability – Loss or Theft

The Museum is not responsible for loss or theft of personal property during an event.

Parking

The Museum has paid self-parking onsite and valet services can be arranged through an exclusive vendor.

Personal Conduct

Client and their guests shall conduct themselves at all times on the premises in a proper and orderly fashion. Museum staff shall have the authority to request departure of any person or group acting in an unseemly manner.

Photography and Filming

- Commercial photography and filming will be permitted at the Museum, but permission to photograph any work of art will be determined on a case-by-case basis.
- Client may take photos/videos of their event for personal use, however the Museum’s art collection and exhibitions may not be reproduced in any form to be used for commercial use without written consent from the Museum.
Printed and Promotional Materials
- Museum must approve the content of invitations, posters, and promotional materials prior to printing, mailing, posting and/or distribution. The use of images of the museum’s building, logos or artworks in any publicity or marketing materials is strictly prohibited unless otherwise agreed upon in advance in writing.
- Failure to comply with this requirement and/or to rectify it immediately could result in the cancellation of the Event.
- Museum will require a minimum of five (5) working days to approve promotional materials.

Publicity
Any public or private event that will draw media attention must be coordinated with the Museum to ensure that the media coverage includes the Museum in an appropriate context. Violations of this policy may result in the cancellation of said event in the Museum’s sole discretion.

Overtime
- Events can be extended past five (5) hours for a prorated rental fee.
- Events may be extended past five (5) hours the day of the event for an hourly prorated rental fee plus 50%.
- Events that are contracted for less than five (5) hours can extend their event up to five (5) hours at no penalty so long as the extension is made up to three (3) business days before the event. If the extension is made less than three (3) business days before the event, the Client will be billed the prorated rental fee plus 50%, starting with the first thirty (30) minutes over the contracted end time.
- Permission to extend an event may be withheld.

Security
Standard uniformed security personnel are included in the rental fee except when multiple galleries remain open or the unique nature of the event requires elevated security. The Museum will determine the number of security personnel required for each event.

Signage
- All signage must be freestanding. Nails and staples may not be used on walls, floors, or ceiling. Signage and other props may not be hung from the roof of the building.
- Projection of video and/or logos on the walls is possible and may require payment of additional fees.

Vendors
- The Client must submit a list of all subcontracted vendors and suppliers and alert the Sales Department to approximate arrival/delivery/pick-up dates and times.
- The Client is responsible for the actions of all vendors (party planners, entertainers, florists, audiovisual providers, furniture rental providers, etc.). All vendors shall be subject to the prior approval of the Museum and the rules and regulations of the Museum.

Weddings
- To ensure the overall success of wedding events at the Museum, Client commits to the hiring of an approved full-service wedding planner to oversee the planning and execution of the wedding event.